

**Walt Disney World Swan & Dolphin Resorts INTERNET Order Form**

Services provided by our Internet Partner, XpoNet

Attention: XpoNet Account Executive

Phone 407.934.5108 - Fax 407.934.4273 - dolphin@xponet.net

ONSITE Technical Support Phone - 407.442.2773

1500 Epcot Resorts Boulevard, Lake Buena Vista, FL 32830

Event Name:	
Company Name:	Onsite Contact Name:
Onsite Contact Email:	Onsite Phone #:
An email will be sent to the card holder for online payment <i>If paying by check, PLEASE CALL for instructions – 407.934.5108.</i>	
Card Holder Name:	
Card Holder Email:	
REQUIRED Authorized Card Holder Signature Accepting Terms and Conditions on Page 2:	

Service Information – REQUIRED (additional spec space below)			
Install Date		Install Time	AM or PM
Removal Date		Removal Time	AM or PM
Room Location(s) OR Booth #			

Internet and Networking Services

Basic Roaming <i>Wireless</i> Internet Services *	QTY	Price	Total
Single Day Code (1 access code per device, non-transferable)		\$125.00	
Event Length Code (1 access code per device, non-transferable)		\$249.00	
Event Length Group Code (10 or more devices, 1 code per device)		\$125.00 / per device	

*Each wireless connection will receive a MAXIMUM speed of up to 5 Mbps. Speed is NOT guaranteed.

*ROAMING ALLOWS FOR ACCESS WITHIN THE CONVENTION SPACE ONLY – DOES NOT INCLUDE GUEST ROOMS.

Basic <i>Wired</i> Internet Services *	QTY	Price	Total
Single Day Wired Initial Connection (1 day, per device / IP)		\$249.00	
Event Length Wired Initial Connection (up to 5 days, per device / IP)		\$695.00	
-Additional Wired Connection (per device / IP)		\$200.00	

*Each wired connection will receive a MAXIMUM speed of up to 5 Mbps. Speed is NOT guaranteed.

*No outside networking equipment permitted on basic wired services (i.e. routers, switches or hubs)

ADVANCED Dedicated Bandwidth Services (call or email for additional custom pricing)

Special Instructions / Notes:

- **Single Day and Event Basic Services cannot be combined.** ALL **Event Length** services are valid for a maximum of 5 calendar days.
- **Prices effective through 2018** and are subject to change without notice. Please call to verify rates.
- **After-hours service** (before 7 a.m. and after 6 p.m.) will incur a \$200.00 per service-hour charge.
- **Onsite orders** will incur a \$100.00 fee.



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TERMS AND CONDITIONS:

WIRELESS ACCESS POINTS MAY NOT BE INSTALLED ON PROPERTY WITHOUT THE WRITTEN CONSENT OF XPONET

- 1. NO REFUNDS** will be given after install date provided on Page 1 in Service Information.
- 2. Service problems** must be reported to XpoNet directly. Service problems will not be considered unless filed in writing to dolphin@xponet.net by Customer PRIOR to close of show.
- 3. AFTER-HOURS Service** (before 7 a.m. and after 6 p.m.) will incur a \$200.00 per service –hour charge.
- 4. Onsite orders** will incur a \$100.00 fee.
- 5. Payment** must be received prior to install date provided on Page 1.
- 6. General.** The Order Form on Page 1, together with these terms and conditions, shall form an agreement between the entity named on the Order Form ("Company") and XpoNet ("XpoNet") if Company has submitted, and XpoNet accepted, the Order Form and full payment. XpoNet will provide the services selected on the Order Form ("Services") at the named event ("Event") solely for use by Company's directors, officers, employees and guests as well as Company's agents while performing services for Company ("Users"). Company will be responsible for providing all hardware, software and other equipment and facilities for Users to utilize the Services.
- 7. Use of Services.** The Services shall be utilized only by Users to access the Internet. Users shall use reasonable efforts to promote efficient use of the networks to minimize network interference. Users shall not disrupt the Services or associated equipment or systems. XpoNet networks shall not be used to transmit any communication in violation of any applicable law or regulation. Interpretation, application, and enforcement of this Section, including restricting or denying access to the Services, shall be within the sole discretion of XpoNet.
- 8. No Warranties; Limitation of Liabilities.** XPONET DOES NOT MAKE ANY EXPRESS OR IMPLIED WARRANTY OF ANY KIND. SPECIFICALLY, THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR THE SERVICES TO BE PROVIDED HEREUNDER. XpoNet will not be responsible for any loss of data from delays, non-deliveries, incorrect deliveries, service interruptions, including those caused by the negligence, errors or omissions of XpoNet, or other losses or damages. Use of information obtained via the Services is at the sole risk of Company and Users. Company is solely responsible for (a) the accuracy and/or quality of information obtained or data transmitted through the XpoNet network and (b) assuring that each message Company sends or receives has been received. XpoNet shall not be liable to Company for any damage arising from any occurrence out of XpoNet's control. Neither shall XpoNet be liable to Company for indirect, special, incidental, exemplary, consequential, or any other form of money damages, including, but not limited to, lost profits, or for the loss of data or information of any kind, however caused, and arising out of or in connection with the performance of XpoNet, or the provision of Services or performance hereunder, whether based in contract, tort, or any other legal theory, and whether or not XpoNet has been made aware of the possibility of such damages. In no event shall liability exceed a refund of amounts actually paid to XpoNet by Company for the Services.
- 9. Governing Law.** This Agreement shall be governed by, and construed in accordance with, the laws of the State of Florida applicable to contracts to be performed entirely within the State.
- 10. Duration of Network Attachment.** The Services shall be made available to Company from install date thru the removal date as set forth on page 1.
- 11. Entire Agreement.** This Agreement represents the complete agreement and understanding of the parties with respect to the subject matter herein, and supersedes any other agreement or understanding, written or oral. The Agreement may only be modified by a writing signed by both parties.